

CARRBORO PEDIATRICS & INTERNAL MEDICINE, P.A.

Carrboro Pediatrics & Internal Medicine, P.A., (“CPIM”) strives to provide the best medical care possible to our patients. Such care is provided on the basis of mutual understanding. We encourage you to discuss any questions regarding our policies with our Practice Manager.

INSURANCE

We participate in a variety of insurance plans and will directly bill your insurance carrier under these plans. In order to honor your insurance benefits, **please present a current insurance card at each visit.** We will accept assignment of benefits for those insurance companies that we are contracted with as in-network providers. We will file primary and secondary medical claims for all plans with whom we are currently contracted.

We are contracted with the following plans. Aetna, BCBS of North Carolina-all plans, Cigna Health Care, First Health, Healthstar/Health Mark, Medcost, Medicare (current patients only), Medicaid (children only), State Employees Health Plan, United HealthCare and Wellpath.

You may be requested to complete a waiver for those services that may not be covered by your insurance plan. Your medical coverage plan is a contract between you and your insurance carrier. We cannot accept responsibility for negotiating claims with insurance companies. You are responsible for all co-payments, co-insurance, deductibles, and procedures not covered by your insurance carrier. All outstanding balances, regardless of insurance status, are to be paid within forty-five (45) days. Requests for duplicate forms or processing additional information such as life insurance, school forms, and disability forms may be charged a fee for professional time involved. We cannot guarantee payment of your benefits. We accept cash, check, MasterCard, VISA and debit cards.

OUT-OF-NETWORK AND SELF-PAY

We strive to provide affordable healthcare by working with a variety of insurance carriers. However, for those carriers which we are not contracted with, you will be offered a 25% discount on most services if all charges are paid in full at the time of service. We will supply you with the insurance claim form to file with your insurance carrier.

MEDICARE

We are participating providers under Medicare. We accept the fees set by Medicare for medical services covered by the Medicare program. Medicare patients will be responsible for co-insurance, annual deductible amount and non-covered services, which are not covered by your primary or secondary policies. You may be requested to complete a waiver for those services that may not be covered by Medicare.

MISSED APPOINTMENTS/CANCELLATIONS

Our policy is to charge for missed appointments or appointments canceled with less than 24 hours notice at a rate of \$60. This fee is not covered by your insurance plan and is your responsibility. Our policy, at the discretion of the provider is to terminate a patient from the practice after 3 missed/canceled (without 24 hours notice) appointments.

